

LoveScan AI Privacy Policy

Effective Date: 13.08.2026

Welcome to LoveScan AI. Your privacy is important to us. This Privacy Policy explains how LoveScan AI collects, uses and protects your information.

Information We Collect

When using LoveScan AI, we may collect:

- Uploaded conversations and screenshots
- Dating profiles or profile images submitted for analysis
- Email address or Apple ID identifier — only if you choose to create an account. The app can be used without one.
- Device information
- App usage statistics
- Subscription status

We do not sell your personal information.

Using LoveScan AI Without an Account

You can analyse conversations, read your reports and use AI Chat without registering. In that case the app creates an anonymous identifier so your reports have an owner and can be shown back to you. No email address, name or Apple ID is collected.

Reports created this way are tied to that installation. If you delete the app or change device, you lose access to them. Signing in with Apple links your existing anonymous data to that account so it is preserved.

Third-Party AI Processing

What we collect and how

When you choose to analyse a conversation, the app collects the content you explicitly upload: either the text of a chat export (messages, the sender names contained in it, and timestamps) or the screenshot images you select. This data is collected only at the moment you start an analysis. We do not read your messages in the background, access your contacts or address book, track your location, or read any other application's data.

Who we share it with

To produce your report we transmit that content to **OpenAI, L.L.C.** (United States), which processes it on our behalf under the OpenAI API terms and its Data Processing Addendum. Content submitted through the OpenAI API is not used to train OpenAI's models.

Your resulting report is stored by **Supabase Inc.**, our hosting and database provider, under a Data Processing Addendum.

Both providers are contractually bound to protect this data to a standard equivalent to the one described in this policy, and neither is permitted to use it for their own purposes.

What we use it for

Solely to generate the analysis report you requested and to answer your follow-up questions in the AI Chat feature. We do not use this content for advertising, for building user profiles, for training any artificial intelligence model of our own, or for any purpose other than delivering the feature you asked for. We do not sell it and do not share it with data brokers or advertisers.

Your consent

Before any conversation content leaves your device, the app shows a consent screen that names the AI provider, lists exactly what will be sent, and explains what it will be used for. Analysis cannot proceed without your explicit agreement.

You can review or withdraw this consent at any time in the app under **Profile > Legal > AI data sharing**. Withdrawing consent stops any further processing; reports already generated remain in your account until you delete them.

Retention and deletion

Reports are retained in your account until you delete them. Deleting a report deletes its stored content. Deleting your account removes all associated analyses and chats.

How We Use Your Information

Your information is used to:

- Generate the AI-powered analysis you request
- Process subscriptions
- Detect abuse and fraud
- Provide customer support
- Improve the app's features and reliability, using aggregated and anonymised usage statistics only

We do not use your uploaded conversations, screenshots or reports to train or improve any artificial intelligence model.

AI Analysis

Uploaded conversations, screenshots and profile information are processed solely for generating the AI analysis requested by the user. We do not claim ownership of your uploaded content.

Data Storage

Your previous analyses are stored so you can access your analysis history. If you sign in with an account, that history is available on any device where you sign in.

You may request deletion of your account and associated data at any time.

Third-Party Services

LoveScan AI uses the following third-party services:

Provider	Purpose
OpenAI	Generating analysis reports and AI Chat responses
Supabase	Authentication, database and file storage
Apple	Sign in with Apple (optional), App Store purchases
RevenueCat	Subscription management

These providers process data according to their own privacy policies and under data processing agreements with us.

Security

We use commercially reasonable security measures to protect your information. However, no online service can guarantee absolute security.

Children's Privacy

LoveScan AI is not intended for users under the age of 13.

Changes

This Privacy Policy may be updated from time to time. The effective date at the top of this document indicates when it was last revised.

Contact

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